



RETURN ORDER FORM

STEP 1

PROVIDE PURCHASE AND PURCHASER INFO

NAME		ORDER NO. if known
BUS. NAME if applicable		
STREET ADDRESS		ORDER DATE if known
TOWN, POSTCODE / EIRCODE		
EMAIL		DELIVERY DATE if known
PHONE		

STEP 2

RETURN ITEM AND REASON

Replacement/ Exchange

Refund

ITEM	REASON FOR RETURN	QTY	PRICE

STEP 3

PROVIDE ADDITIONAL COMMENTS optional

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STEP 4

ENCLOSE RETURN FORM WITH MERCHANDISE IN WELL-SEALED BOX. MAIL TO ADDRESS, BELOW.

Barefootshoes.ie
8, Bothar an Chnoic,
Knock Road,
Claremorris,
Mayo
F12 E7D0
Ireland

RETURN POLICY

DATE OF UPDATE	June 2024
VERSION NO.	3

Thank you for your business.

Not satisfied with your purchase? We're here to help.

Following are the terms and conditions that constitute our Return Policy.

RETURNS

- Returns must be initiated within 15 days from the date you received your purchase.
- Items must be in their original state and condition and in the original packaging.
- Include any invoice, packing slip, or proof of purchase.
- Please allow 14 business days for the processing of returned items.

REFUNDS

Customers will be notified via email upon receipt of returned item.

An additional email will be sent within 2 business days of receipt regarding the status of the return.

It may take up to 14 days for a refund to post to the account utilised for purchase.

SHIPPING AND HANDLING CHARGES

- Shipping charges applied to the original purchase are non-refundable.
- Shipping costs for returned items are the responsibility of the customer and are non-refundable.

EXCHANGES

- Exchanges may be processed for items of the same price. Additional fees may apply.

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Mayo F12 E7D0

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phone: +353 (0)86 736 0875 | email: info@barefootshoes.ie